

Dussmann Service for Hotels



The Experience and Know-How of a Global Player

With more than 51,000 employees and activities in 26 countries, the Dussmann Group is not only an expanding international company but also one of the largest private multi-service providers worldwide. Our clients are from business & industry and also from the social & care sector. They include insurance companies, banks, industrial manufacturers and social institutions. In addition, we have mutually successful relationships with many hotels across the world – for example in Berlin, Vienna, Prague, Beijing, Newport and Ho Chi Minh City. Our clients operate 5-star hotels, seminar and spa resorts but also small, individual family hotels. Our cooperation is based on trust, confidence and reliability and our primary objective, always, is the satisfaction of our clients.

Services Aligned To Your Hotel

Every day, you attend to the comfort and needs of your guests. Providing this service is your core business. However, there are many additional activities which are peripheral to this central task, for example the operation of technical systems, security issues or grounds maintenance. Dussmann Service can take on all of these facility services. We develop an exclusive service portfolio tailored to the needs of your hotel: from maintenance to all-round technical management, cleaning, security services and staff catering, it includes all of those tasks which are not integral to your core business. What tasks to incorporate is, of course, your decision. Because the only things that really count are the quality and service standards of your hotel.



Book More Time Now

Dussmann Service for hotels enables you to spend more time with your guests. At the same time you can look forward to increased quality and, simultaneously, optimized costs. This positive development is achieved through the professional integration of individual services. As a specialist in facility services, we understand how to create and optimize synergies for the benefit of our clients.



You can rely on our comprehensive knowledge in the provision of each individual service and on the perfect integration of these services into your hotel operations. The result is optimum service.

Let Us Take Care of You

Your guests expect you to deliver top quality and that is exactly what you can expect from Dussmann. We guarantee that all of our services are first class

through regular quality control, quality assurance meetings at all levels and consistent staff training.

Enjoy Global Reliability

With Dussmann Service, you have a contact person who is responsible for the efficient provision of services and who is always there for you. Thanks to our worldwide network, you can be sure that there is a branch office near you.

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Dussmann Service for Hotels: An Overview

The following excerpt from our portfolio provides an initial overview of what we offer. A Dussmann Service concept for hotels depends entirely on the client's requirements.

Technical Services

- **Operation:**
From complete maintenance of your technical systems and punctual warranty pursuit to regular inspection
- **Documentation:**
From collation of consumption data and benchmarking to effective evaluation of defect and availability statistics
- **Special Services:**
From provision of technical equipment to deployment of specialist personnel (e.g. health & safety and fire prevention)

Housekeeping Services

- **Cleaning Services:**
From guest rooms to cleaning of glass surfaces and façades
- **Technical Support:**
From set-up and dismantling of equipment to minor repairs and renovation
- **Grounds Maintenance:**
From grounds care to gardening
- **Support Services:**
From laundry and plant care to vehicle and parking management to child care

Security Services

- **Guard and Patrol Services:**
From patrol of buildings and grounds to special security arrangements and event security
- **Hotel Detective:**
From theft prevention and background checks to advice on data protection
- **Fire Services:**
From fire prevention and preparation of escape routes and emergency plans to inspection of fire extinguishers
- **Special Services:**
From night auditor and doorman to close protection

Staff Catering

- **Individual Catering Concepts:**
From analysis of the status quo to nutritional and dietetic advice to cost efficacy calculation
- **Comprehensive Catering Concepts:**
From breakfast and snacks to lunch, evening and late night meals to vending machine management



Should you require detailed information, please contact us. We would be happy to hear from you.

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